



Corporate and Business Support

*Our business is supporting your business.
Our strength is supporting your strengths.*



Within Australia, Alternative Dispute Resolution is vastly becoming one of the most accepted and positive methods available to resolve disputes. Let us help you to resolve your disputes, quickly and amicably.





At Steensma Pty Ltd, we can provide you with experienced and certified negotiators, mediators, expert determination facilitators or adjudicators to help manage your disputes before they end up in the courts and costing you time and money.



Mediation. Mediation is the first option that should be available after the failure of negotiation. It is likely to be quicker and is far cheaper than the more formal processes of arbitration or litigation. It is particularly appropriate where a dispute involves complex issues and/or multiple parties. Mediation is voluntary and is also party controlled; therefore the parties make the decisions. Mediation allows the parties to find out “what they have”. Mediation enables parties to preserve these rights without public disclosure. Mediation will often lead to more satisfactory outcomes for both parties.

Auke (JJ) Steensma is a certified and a graded mediator and member of the Institute of Arbitrators and Mediators of Australia (IAMA). All mediations follow the IAMA Principles of Conduct for Mediators and utilise the IAMA - 10 Step mediation process.

Rates for Mediation are \$250 per hour (GST Exclusive).



Adjudication. The Construction Contracts Act 2004 (WA) came into operation on 1 January

2005. The Act supports good payment practices in the building and construction industry by prohibiting payment provisions in contracts that slow or stop the movement of funds through the contracting chain; implying fair and reasonable payment terms into contracts that are not in writing; clarifying the right to deal in unfixed materials when a party to the contract becomes insolvent; and providing an effective rapid adjudication process for payment disputes.

The new rapid adjudication system helps individual parties and the industry with cash flow issues. Above all, the Act gives claimants a quicker and cheaper means of being paid. The Act covers contracts for:

- Building work on a site in Western Australia,
- Supply of goods to the site, and fabrication off-site that includes delivery to site, and
- Professional work related to construction

Auke (JJ) Steensma is a Registered Adjudicator (WA) under the Construction Contracts Act 2004 with the Department of Housing and Works and is certified and a graded adjudicator and member of the Institute of Arbitrators and Mediators of Australia (IAMA).

Rates for Adjudication are \$250 per hour (GST Exclusive).

All adjudications must be booked through IAMA



Expert Determination. Auke (JJ) Steensma is a certified and a graded expert determination practitioner and member of the Institute of

Arbitrators and Mediators of Australia (IAMA). His specialisations include:

- Contract Management Issues
- Building and construction law issues
- Project Management Issues
- Supply Chain Management Issues

Rates for Expert Determination are \$250 per hour (GST Exclusive).



Negotiation. Auke (JJ) Steensma is a trained negotiator that can help you to develop plans and strategies to conduct better negotiations, to help you gain a “liveable situation” that all parties can contractually abide by. We can help you develop negotiation processes, strategies and tactics that are comprehensive, manageable and appropriate to the entire environment that you may find yourselves in.

We can prepare you to go through all the phases of negotiating.

Rates for Negotiation are \$250 per hour (GST Exclusive).

All disputes and negotiations between all parties remain strictly confidential and commercially-in-confidence.



¹. The Institute of Arbitrators & Mediators Australia (IAMA) is the nation's largest, independent and most experienced alternative dispute resolution (ADR) organisation.





Auke (JJ) Steensma

BBus (Log Mgt), MPM, MMR, Reg Adj (WA)
MIAMA, MAICD
Managing Director Steensma Pty Ltd

Auke (JJ) Steensma is a highly sought after and practised business leader and senior manager with considerable commercial experience within the private, corporate and government sectors. His specialisations include; alternative dispute resolution, management consulting & contracting and training solutions.

Qualifications:

Master of Management Research, UWA Business School

Master of Project Management, RMIT

Bachelor of Business in Transport and Logistics Management, RMIT

Accredited - Member – Institute of Arbitrators and Mediators of Australian (MIAMA).

Practitioner's Certificate in Mediation (IAMA)

Certificate in Adjudication (IAMA)

Registered Adjudicator (WA) (DHW)

Expert Determination Course (IAMA)

Negotiation Course – (AIM)

Member – Australian Institute of Company Directors (MAICD)

Completed - the Company Directors Course - Certificate of Completion – AICD

Senior Management Courses:

Completed - the Advanced Management Program (AMP) - UWA/AIM

Completed - the Executive Development Course (EDCO), AIM

Auke (JJ) Steensma is a graded member of the Institute of Arbitrators and Mediators - Australia¹. Qualified and certified in negotiation, mediation, expert determination and a qualified and registered adjudicator (Construction Contracts Act 2004 (WA)).



The Institute of Arbitrators & Mediators Australia (IAMA) is the nation's largest, independent and most experienced alternative dispute resolution (ADR) organisation. Founded in 1975, membership includes some of Australia's eminent and experienced ADR professionals from a diverse range of sectors including commercial, legal, industry, education and government.



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At Steensma Pty Ltd we are passionately involved in looking towards a better future and take a more active role in protecting the environment to make it a safer and more liveable place for our children's tomorrow. As a result of our green policy, we do not send out paper brochures to interested parties. All our brochures can be found in PDF format on our website or can be electronically sent to you, upon your request. Thanks.